

When Bad Things Happen:

Our Commitment to You. Our Expectations of You.

Redwoods exists to create safe communities for all. Yet even in the safest communities, people still get hurt. That's why we are committed to standing by your side and offering our support when a serious incident does occur. You can expect more from us than you would a traditional insurance company.

The exact process will depend on the type of claim and the specific circumstances in which it happened. Know that working through a serious claim is a long process. We will be there with you through every step, and need you to be there too to ensure healing for everyone.

We pledge:



We expect more from you, too.

Living your values and mission is critical in times of crisis. Our experience has taught us that leadership-level engagement plays an integral role in the healing process, for individuals, families, and communities.

We expect organization leaders to:

